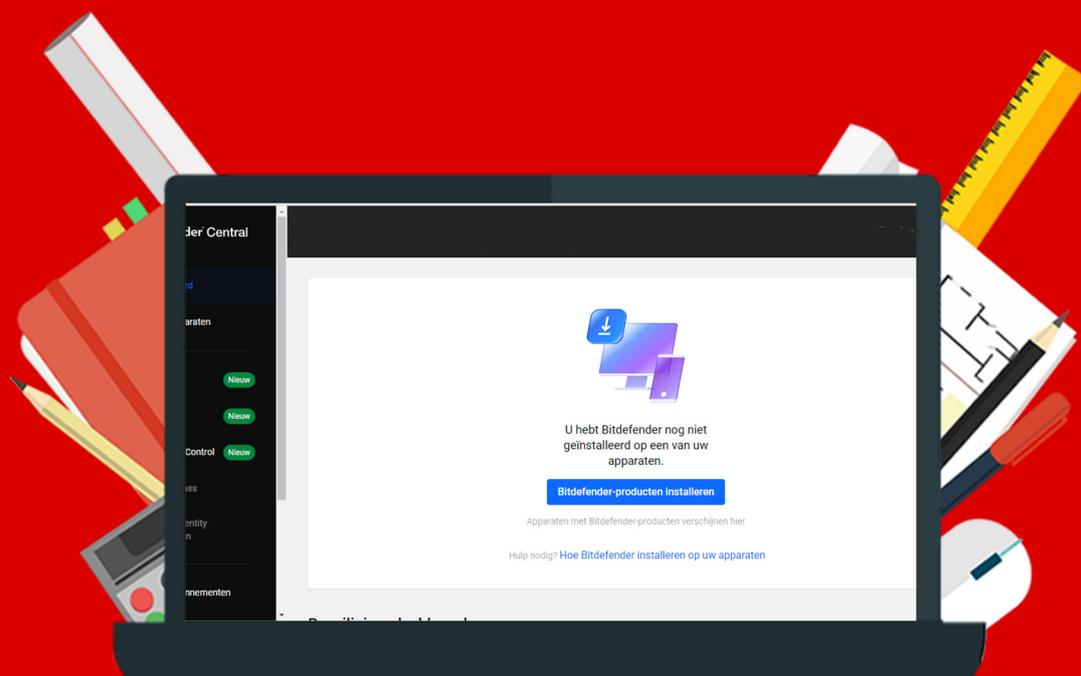


# Installation Manual



**Bitdefender Total Security**

**Bitdefender Internet Security**

For Mac and Windows

**Attention:** This installation guide is for all Bitdefender products, which means screenshots might differ.

**Step 1:** Order Bitdefender on SURFspot. You will now get an email on the email address you provided from noreply@activate-here.com, with the subject title “Namens SURF B.V. uw download code”. You can find a link to the environment where you can activate your license code. Click on the link in the email.

Geachte heer/mevrouw,

Hartelijk dank voor uw software aankoop via SURF B.V.. Uw producten zijn nu online beschikbaar.

**Klant PO nummer:**   
**Order referentie nummer:**

| Part nummer | Product naam | Aantal |
|-------------|--------------|--------|
|             |              | 1      |

**Om uw ESD aankoop te activeren:**

Klik [hier](#) om toegang te krijgen tot uw software licentie code. Gebruik de volgende gegevens om in te loggen:

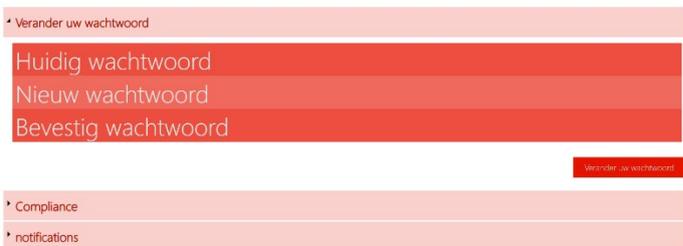
**Gebruikersnaam:** (uw e-mailadres)   
**Wachtwoord:**

Na het inloggen wordt gevraagd om uw wachtwoord te wijzigen. Dit wachtwoord dient voorzien te zijn van een hoofdletter, kleine letter, getal en leesteken.

**Step 2:** You will now be redirected to the environment where you can activate your license code. Sign in with the username and password you received via email.



**Step 3:** Change your password and click on “Change password” to confirm.



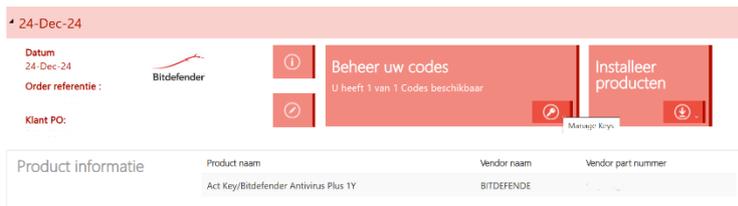
**Step 4:** Accept the terms and conditions by checking the box next to “I accept the terms and conditions”. Then, click on “Confirm”.



**Step 5:** Enter your name and click on “Confirm”.



**Step 6:** You are now logged in. Click on the key icon below “You have 1 out of 1 keys available”.



**Step 7:** Click on “Claim your code”.



**Step 8:** Click on the arrow to activate your code.

| Product naam                          | Order id | Product Ref code |
|---------------------------------------|----------|------------------|
| Act Key/Bitdefender Antivirus Plus 1Y |          |                  |

Indien u verder gaat kunt u niet meer terug.

Sluit

**Step 9:** Click on “Install products” and click on the download link.

24-Dec-24

Datum: 24 Dec-24  
Order referentie:  
Klant PO:

Beheer uw codes  
U heeft 0 van 1 Codes beschikbaar

Installeer producten

Installeer producten

Installatie

Bitdefender Internet Security 2020

**Step 10:** You will now be redirected to the Bitdefender website. Click on “Create account”.

Bitdefender Central

Inloggen Account aanmaken Ondersteuning NL (NL)

Welkom in het one-stop beveiligingscentrum van Bitdefender

Bitdefender Central is uw control panel voor abonnementbeheer, productinstallatie, monitoring van apparaatbeveiliging, en 24/7 ondersteuning.

Inloggen Account aanmaken

Bitdefender is een wereldwijd leider in cyberbeveiliging. Bescherm miljoenen particulieren en bedrijven sinds 2001.

De essentiële plek voor al uw services van Bitdefender.

**Step 11:** Enter the required fields. Agree to the terms and conditions and click on “Create account”.

Bitdefender

Uw account aanmaken

Volledige naam

E-mailadres

Wachtwoord

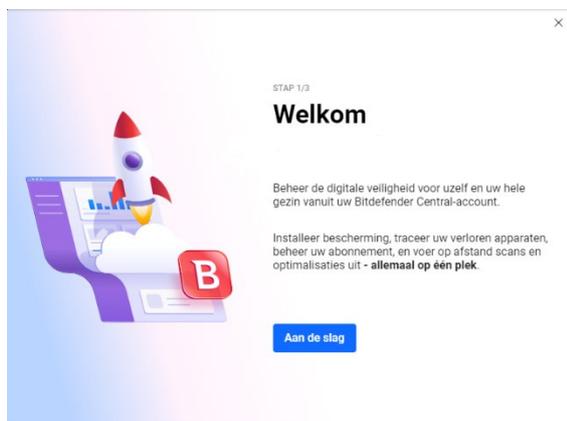
Ik ga akkoord met de [gebruiksvoorwaarden](#) en [het privacybeleid](#)

Bescherm uw apparaten met één account

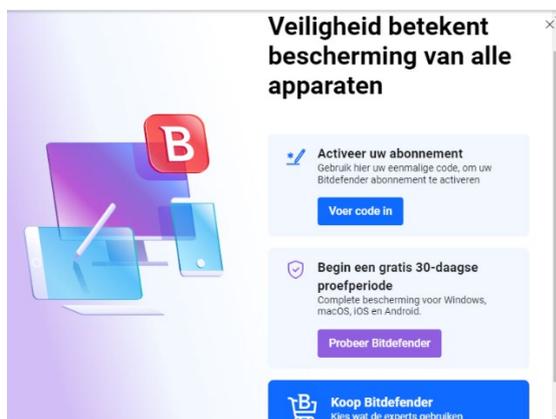
Beheer toestellen van op afstand. Altijd. Overal.



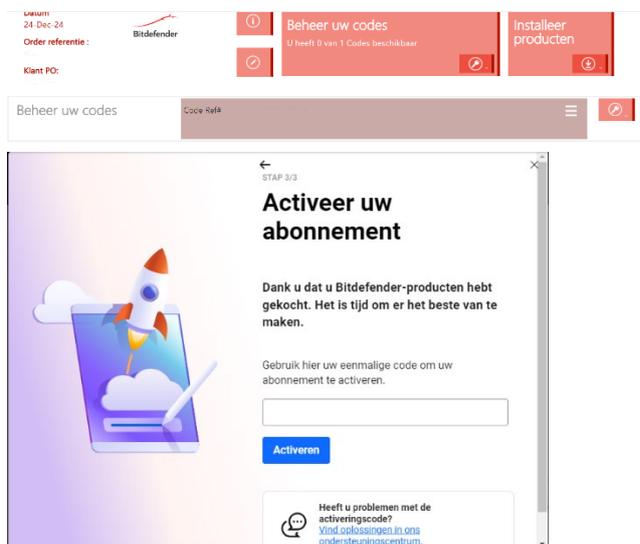
**Step 12:** Your Bitdefender account has now been created. Click on “Get started”.



**Step 13:** Click on “Redeem code”.



**Step 14:** Enter the code and then click on “Activate”. You can find your code in the environment where you can also find your download link, by clicking on the key icon below “Manage your codes”.



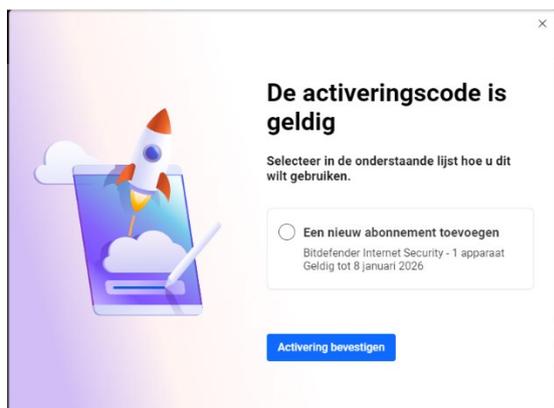
**Step 15:** Click on “Continue”.



**Step 16: Attention:** do **not** provide any payment information and instead, click on “Later”. If you do provide payment information, Bitdefender could automatically renew your license after this one has expired.



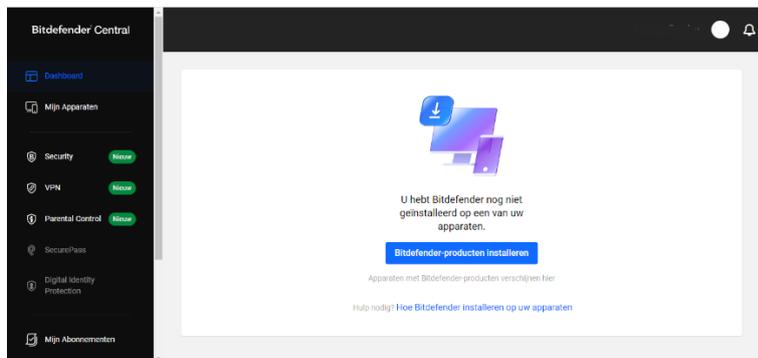
**Step 17:** Click on “Add a new subscription” and then click on “Confirm activation”.



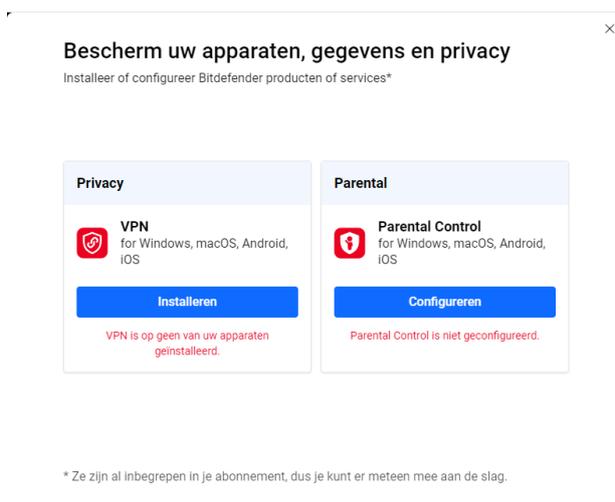
**Step 18:** You will now receive a confirmation that your license is activated. Close this screen.



**Step 19:** You will now see an overview of your account. Click on “Install Bitdefender products”.



**Step 20:** Choose the product you'd like to install and click on “Install”.



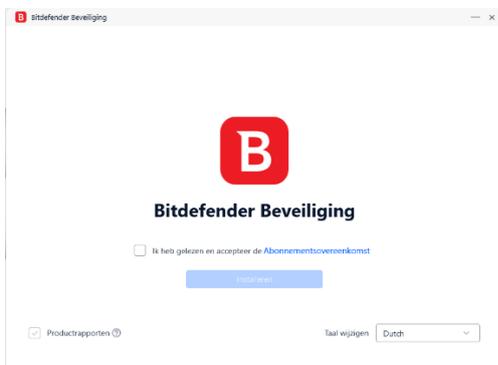
**Step 21:** Click on the installation file, the installation will now start.

**B** bitdefender\_windows\_d3e79036-  
db3b-4505-879f-fb3bddf790c2.exe  
18,0 MB • 41 minuten geleden

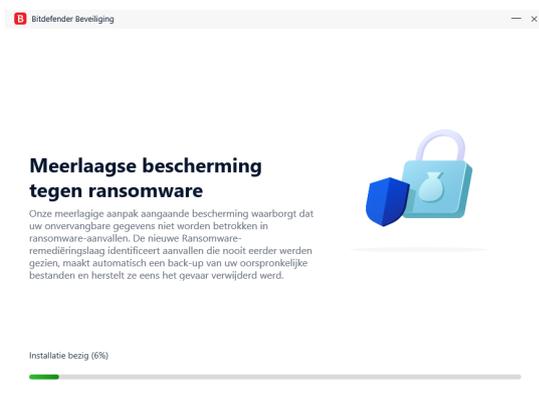
**Step 22:** The installation will now be prepared.



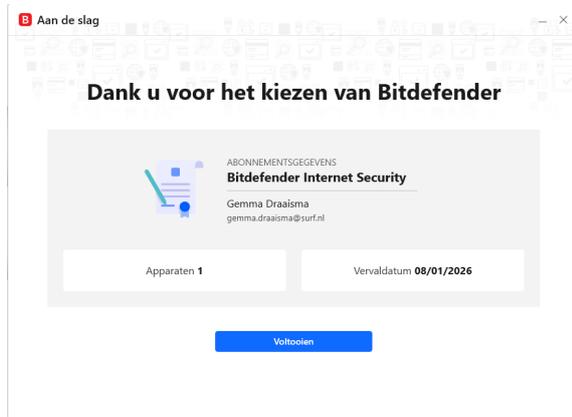
**Step 23:** Accept the subscription agreement and click on "Install".



**Step 24:** Bitdefender will now download.



**Step 25:** The installation is now complete. Click on “Complete”.



**Step 26:** Bitdefender has now finished downloading, you can get started!

